



Management Institute for National Development

An Agency of the Office of the Cabinet, Government of Jamaica

Building Capability for Public Service Excellence

ISO 9001: 2015 CERTIFIED



Mrs. Marjorie Johnson

Chief Technical Director

Public Sector Modernisation Division (PSMD)

Ministry of Finance and the Public Service

Marjorie Johnson is the Chief Technical Director in the Public Sector Modernisation Division (PSMD) within Jamaica's Ministry of Finance and the Public Service.

With over 30 years of experience, she has been a driving force in delivering innovative and transformative solutions across information technology, project management, change management, leadership, and strategic management.

Marjorie views public service as a calling, and her career is marked by significant achievements, including leading the creation of Jamaica's first eight Executive Agencies and overseeing the EU and IDB-funded Public Sector Efficiency Programme. This resulted in the successful 2019 launch of the Electronic Business Registration Form, the development of the ICT Transformation Blueprint, and the implementation of the Government's E-Procurement System.

Under her leadership, the Government's Modernisation Programme secured Cabinet approval for three landmark policies between 2022 and 2024: Employee Performance Management, Public Sector Learning and Development, and Service Excellence. She has also successfully engaged all government ministries in the implementation of the Service Excellence Policy, which enjoys broad support from the private sector, NGOs, and civil society.

Marjorie is recognised as a transformational leader and an agent of change, with a strong belief that modernisation is a continuous, multi-faceted process that requires systemic, procedural, and attitudinal reforms. Her leadership is characterised by action and a commitment to inspiring others to dream, learn, and achieve more.